

NEW MEDICAL CENTRE SOUTH WOODHAM FERRERS



Welcome

- Welcome to Everyone, please be seated.
- General House keeping – We are not planning to have a fire drill this evening. If the fire alarm sounds, please make your way to the nearest exit. Toilet facilities are available, please ask a member of staff. PLEASE TURN OFF ALL MOBILE TELEPHONES, THANK YOU.
- This evenings meeting is to discuss the New Medical Centre that is currently being built on the Burnham Road, South Woodham Ferrers.

Introduction

- The meeting will be led by the three GP practices, Brickfields Surgery, Greenwood Surgery and Kingsway Surgery with representatives from [NHS Mid Essex Clinical Commissioning Group](#) (CCG), [Provide Community Interest Company](#), The Practices' monitoring surveyor Mr Tom Newton.
- We have Mr Peter Christian as Chair person, who will be chairing the meeting for the question and answer section of this meeting later on.
- The purpose of the meeting is for all three practices to share with our patients, information about the move to the new centre in late 2019, what this involves and how it will work.
- In preparation for this meeting the practices have been asking patients to submit questions which can be answered in advance and you will find a FAQ sheet on your seat. This is also available in the surgeries and on their websites.

Naming of the New Medical Centre

- We are asking all of our patients to come up with a suitable new name for the medical centre. It currently has a registered postal address of South Woodham Ferrers Medical Centre – which can be kept or you can write a name down on the paper provided and place in the suggestion box in the hall.

- We will review the names and discuss this with all the Lead Gps at our next local meeting. We will reveal this in the Newsletter updates which are to follow after this meeting.



Current premises

- **To enable us to stay in our existing premises would require significant investment so that we could address the accessibility issues.**
- **e.g. working on 1st floor without lift, lack of space and limitation to accessibility.**
- **This would risk a reduction of GP and Nurse access/availability.**
- **Some practices are struggling with the Disability Discrimination Act compliance.**

- **What we feel a new surgery could offer the patients and the local community:**
Benefits;
- Greater access to a wider range of NHS services within the community.
- **Aligned to the Mid Essex Clinical Commissioning Group Out of Hospital Strategy.**
- Bring together health care professionals under one roof to ensure continuity of care. Increasing efficiencies for backroom functions – reducing costs for practices that can be reinvested into new additional services.
- A purpose-built facility would provide significantly more consulting and treatment rooms thereby increasing access to care and services.
- More services being provided within the community would help avoid unnecessary hospital visits and increase patient convenience. We are currently working on different work streams from Mental Health to Long term condition care to imbed services more locally.
- Provide rooms for extra services for use by the Voluntary sector such as Macmillan and Alzheimer's society.
- Dedicated on site parking
- Helping to recruit and retain existing GPs and staff.

What is the planned opening date for the medical centre?

- The external building works should be complete by the end of June 2019. It will then take about four months to complete the internal fit-out, so we are expecting the practices to relocate and open in autumn 2019. Patients will be kept updated over the coming months about the opening date as this change.

How long will the move take? Will medical services be disrupted?

- All surgeries plan to move over a single weekend, so there should be no disruption to GP-led services for people living in South Woodham. Nevertheless, there is a contingency plan in case unexpected problems arise, and all GP out-of-hours and [Extended Access](#) services will still be available during the move.



Will all current medical services on offer by the three current surgeries be offered at the new surgery?

- Yes, services will remain the same. We hope to offer opportunities for improvements through closer cooperation.

Will the practices remain separate?

- The practices will retain their individual identities. The three practices already work closely together in the South Woodham Ferrers Sub locality.

Will there be separate receptions?

- The current plan is that there will be a single reception area welcoming patients from all three practices, with clear instructions on how patients from individual practice can check in on arrival, but we will of course listen to the views of the patients who are attending this meeting.

Getting to the New Medical Centre

- By Bus – Bus stop will be repositioned to give safer access to the centre
- By Walking – footpaths to be upgraded.
- By Car / Taxi
- There will be a number of pedestrian crossings from the Hullbridge Road side across the A132 (Burnham Road) these will include a zebra / pelican and a toucan crossing and our monitoring surveyor is waiting for clarification of actual locations of these from the Highways authority.

Travel Plan

- Funding is in place to develop a sustainable travel plan for the New Medical Centre.
- We would welcome any suggestions about this from you.
- Updates will be made available through our Newsletter.

Will I still have my named GP or regular nurse?

- Yes – you will still be registered with your own practice and can see your own GP, nurse or healthcare assistant in line with current arrangements.

Are all the staff from each of the surgeries being redeployed

- The staff will be moving with their own practices to the new premises – and they will continue to work for their existing practices.

How is staff morale?

- Good – the staff are excited about the move as we all are.

- Any Questions?
- Mr Peter Christian OBE
 - Chair person
- Please raise your hand if you have a question for the panel.
 - Thank you