

South Woodham Ferrers new medical centre

July  
2019

# Newsletter

Issue 3

## Welcome, from Brickfields, Greenwood and Kingsway Surgeries

This is the third edition of our joint newsletter to inform South Woodham Ferrers residents, including everyone registered at one of our surgeries, about our relocation to the new Crouch Vale Medical Centre, whose name we chose from a shortlist last month.

The move allows us to leave behind old premises that are no longer suitable for modern GP-led services. Instead, we will have a state-of-the-art health centre with the space and facilities to accommodate our town's growing population.

The purpose-built health centre will also accommodate a number of NHS community services that will offer more of a 'one-stop shop' for local health and care needs. You can read more about that over the page.

We appreciate some people have concerns about the move, so you can come and talk to us about it – see right!

## Drop-in information day on the 13th of July at Champions Manor Hall

We know that not everyone with questions about our move could attend the public meeting we held back in January at William de Ferrers School. And some concerns have been raised since then in the pages of the Focus and elsewhere.

Through the spring, we have been busy finalising plans to work more closely together under the national NHS requirement for "Primary Care Networks" (PCNs), which we wrote about in the previous newsletter. And of course, we still need to deliver the services you need from your GP surgery.

We want to be transparent with you about the reasons for the move and what it will mean for you, so now our PCN is finalised, we're setting up the drop-in event we also mentioned last month.

If you come to **Champions Manor Hall next Saturday, the 13th**, you'll be able to speak to GPs from our surgeries, an NHS premises expert and other people who have been involved in our plans for moving to the new medical centre.

We're at the hall from **11am until 5pm** and will have plans, displays and slideshows offering information on our move, as well as information stands where you can ask questions and hear more about our plans.

**The Brickfields, Greenwood and Kingsway practice teams**



# SWF Clinic services

Community healthcare services – for example children’s speech and language therapy, outpatients physiotherapy and audiology services – are delivered in mid Essex by Provide Community Interest Company. Some are currently delivered from the South Woodham Ferrers Clinic opposite ASDA, but as we mentioned last time, these will also be moving to the new medical centre, on the first floor.

Some people in the town have said they are worried about this change, and Provide will have one of their team at the drop-in event on the 13th of July if you want to talk to them about it. But to help clarify the situation, we’re sharing some answers one of our Patient Participation Group members received about the Clinic.

## Who is responsible for the Clinic and the new medical centre?

The building is owned by NHS Property Services (NHSPS), a national body. Provide, Mid Essex Hospital Trust and other NHS organisations all use rooms at the clinic and hire them from NHSPS. A Provide receptionist works at the Clinic when Provide services are running but at other times, NHSPS staff open and close the building.

Provide will be managing Crouch Vale Medical Centre day-to-day and will take the bookings for rooms outside the GP surgeries’ area. They are offering like-for-like space to all the groups that hire rooms at the Clinic, including charities, so there should be no change to the current programme unless a group wants to change their offer.

Self check-in screens and video-calls to reception staff will be available on the first floor and volunteers may also be on hand.

## Will all services at the Clinic transfer when Crouch Vale opens?

All services currently delivered by Provide at SWF Clinic will be transferring to Crouch Vale Medical Centre at the same time the GP surgeries move. Provide are also bringing their mid Essex ENT (ear, nose and throat) service to the new building and shifting their District Nurse team from currently based at Anson Close. Other organisations are liaising with Provide about room rental

## Will services continue at the Clinic until the move?

There is no intention by Provide to reduce any service provision prior to the move to Crouch Vale.

## Will we hear about non-GP service changes before the move?

Individual organisations are making decisions about the move and both Provide and the three surgeries have been working with the developer to ensure there is enough space for current users and any expected growth in numbers. The clear priority is seeing patients who need their expertise and support.

## Any other questions?

If you can’t make it along on the 13th, an updated Frequently Asked Questions List will be available online.

Our websites, and other contact details if you want to drop us a line, are below.

- **Brickfields Surgery**  
[www.brickfieldssurgery.co.uk](http://www.brickfieldssurgery.co.uk)  
01245 328855 or  
[brickfieldssurgery@nhs.net](mailto:brickfieldssurgery@nhs.net)
- **Greenwood Surgery**  
[www.greenwoodsurgery.co.uk](http://www.greenwoodsurgery.co.uk)  
01245 426898 or  
[greenwood.meds@nhs.net](mailto:greenwood.meds@nhs.net)
- **Kingsway Surgery**  
[www.kingswaysurgery.net](http://www.kingswaysurgery.net)  
01245 321391 or [kingsway\\_receptionist@nhs.net](mailto:kingsway_receptionist@nhs.net)

## Transport and access to Crouch Vale Medical Centre

We understand that, with healthcare facilities moving away from the town centre who live close to the current Greenwood and Brickfields premises near ASDA may be concerned about getting to Burnham Road.

Though highways and public transport are not the three surgeries’ responsibilities, we want to make sure our patients have not only a brand new medical centre fit for the future, but can also get there without undue difficulty.

We can talk about that a bit more at the drop-in event.

**We look forward to seeing you at Champions Manor on the 13th**